



CRISIS SOLUTIONS

WHERE WE CAN HELP



We have strong underwriting appetite for all of the sectors below

INDUSTRIES

All sized businesses from SMEs to Multinationals	●
All Industry sectors	●
Individuals and family groups	●
Credit rating agencies	●
Clients in hostile and compromised environments e.g.	●
NGOs	●
Media	●
Multinationals	●

COVERS

Active Assailant	Disappearance	Radicalisation of Workforce
Act of Terrorism	Emergency Repatriation	Sabotage
Assault	Employee Dishonesty	Stalking
Blackmail	Extortion	Man-Made Disaster
Civil Commotion	Hijack	Natural Catastrophe
Deprivation (Denial of Access)	Hostage Crisis	... and many more
Detention	Kidnap	

Claims help when it matters most

- Deep Crisis Management claims experience from traditional kidnap and extortion to threat, assault and activist events
- Global network of claims specialists, supporting clients and brokers whenever and wherever they need it

AIG Crisis Solutions Differentiators



Deep experience

With over 45 years crisis management and Kidnap and Ransom experience worldwide, we have one of the leading underwriting and claims teams in this market and have built up one of the largest commercial client portfolios of any insurer.



Local expertise

Our Crisis Solutions staff are embedded in multiple AIG offices throughout the world. This means we are able to support our clients with local market knowledge and expertise across multiple countries and jurisdictions.



Global response

Our global response partner has the largest response team in the industry located across 16 strategic centres worldwide. This means we can deliver timely expert response, throughout the majority of industry sectors, regardless of operational environment or crisis complexity and across multiple countries and jurisdictions.



In-house consultancy

Our in house security consultants work closely with our underwriters and the client stakeholders as a point of contact for security concerns, advice or guidance, and can deliver security mitigation training either directly or through our vendor network.



Crisis management tools

Our tools and prevention services including our free Travel Assistance app and our online country and security risk portal GlobalWatch, help reduce clients' loss likelihood by adding layers of defence to domestic and overseas programmes.



Product opportunity

Our innovative product suite covers an exceptionally wide range of security threats that may impact a client's people, operation, brand or reputation. This offers tremendous opportunities for brokers to address a rapidly emerging concern and duty of care for clients of all sizes and sectors.

Our Crisis Solutions team leaders →

EACH OPPORTUNITY IS EVALUATED ON ITS OWN MERITS

This marketing material is intended for insurance brokers and other insurance professionals for their information. For full terms, conditions and benefits related to AIG products, please refer to the policy and associated documents.

aig.co.uk/WinningAIG

American International Group, Inc. (NYSE: AIG) is a leading global insurance organization. AIG provides insurance solutions that help businesses and individuals in more than 200 countries and jurisdictions protect their assets and manage risks through AIG operations, licenses and authorizations as well as network partners. For additional information, visit www.aig.com. This website with additional information about AIG has been provided as a convenience, and the information contained on such website is not incorporated by reference herein. AIG is the marketing name for the worldwide operations of American International Group, Inc. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).