

WINNING WITH AIG

Help when it matters most



Excess Liability UK

Being subject to any claim can be a challenging and disruptive experience. Excess Liability typically involves the largest, most severe and complex of losses. We have the capability to quickly and effectively mobilise our global vendor and legal panels to come together to provide you with the support you need and to best mitigate the claim.

Not only will we help you when a claim occurs, but we will also help you mitigate potential claims in the first place. Through our decades of experience, global claims data and insights around new exposures, we help to reduce and manage your risks more effectively.

Giving you Confidence

Through our extensive global network and access to technical expertise across the world, you can have confidence that our UK award winning claims teams know the best guidance to give and the best steps to take to achieve the optimal claim outcome.

Working in Partnership

Responding to a claim is never a process it's a partnership. We recognise the need for clear communication and work closely with our Customers and Brokers. Through our deep expertise, we are able to work with, influence and lead the market.

Client Focused

Delivering the right service in the right timescale

Insights and Emerging Risks

AIG CLAIMS

Service Excellence Benchmark for Quality

Problem Solver of Choice

Technical Leadership

Casualty Commitment

We recognise that however big or small, being subject to a claim can be a challenging and disruptive experience. In the event of a claim, you will have access to an Expert Major Loss Claims Handler at AIG who is on hand to provide you with the personal and proactive support you require throughout the claims journey.



Chartered
Insurance
Institute

Accredited

AIG's CDF Technical Knowledge and Business Acumen training programme meets CII CPD accreditation standards.

Technical Leadership

At AIG we've been writing excess liability risks for over 50 years, with experts across the globe managing a wider and more varied claims portfolio than many of our competitors.

Our major loss claims adjusters have the experience managing multi million pound multinational losses. These typically include large fires and explosions, product recall/liability often impacting multiple countries, international claims, major construction losses and pollution events. Their expertise extends far beyond, at the forefront of the market, handling new and emerging exposures such as those related to climate change and PFAS.

Excess Liability claims handled by the major loss claims adjusters

- Dedicated UK based major loss claims adjusters handling the largest & most difficult claims
- Experienced in dealing with excess casualty claims all over the world
- Utilise AIG local claims offices around the globe where necessary
- Access to local AIG legal panel & technical vendors

Service Excellence

Our major loss claims adjusters are specialist by line of business giving our customers the right expert to deal with their claim.

You will have a dedicated claims adjuster appointed to manage your claim.

In partnership with you we will keep you updated and involved at every moment of truth throughout a claim.

Insights and Emerging Risks

Helping your clients avoid losses:

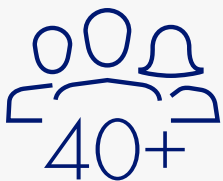
Major Loss insights - local sessions hosted by our major loss claims adjusters focused upon claims topics that matter most to you.

Through our Client Risk Services – we provide our customers with a comprehensive suite of selected vendor services to support with loss prevention.

Claims review workshops – we track claims trends, escalate any issues and hold frequent claims reviews with you to understand any patterns or trends that emerge.

Intelligent Claims MI & Insights – our interactive dashboard helps profile the nature of claims, root cause, frequency and financial impact.

IntelliRisk – Access to AIG's next generation risk management information system is available at no cost – Demo Video: <https://youtu.be/gW6UpfwBF6c>



In-house specialist UK Casualty Claims Adjusters



\$60.4m

Paid out in UK Casualty Excess Claims in 2021



New advised UK Casualty Excess Claims in 2021

Key UK Liability Contacts

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