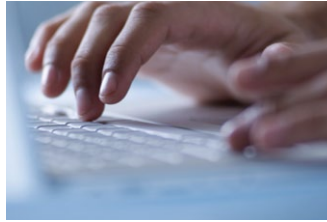


Reporting Misconduct (‘Whistleblowing’)



AIG Compliance Helpline

To ensure ethical business conduct and compliance with applicable legal obligations, AIG has established a global telephone and internet helpline (known as the “AIG Compliance Helpline”), to enable individuals (including AIG’s employees, customers, vendors, etc.) to voluntarily:

- report information which may show that one or more of the following has been, is being, or is likely to be, committed:
 - (i) a criminal offence;
 - (ii) a failure to comply with any legal obligation;
 - (iii) a miscarriage of justice;
 - (iv) the putting of the health and safety of an individual in danger;
 - (v) damage to the environment; or
 - (vi) deliberate concealment relating to any of (i) to (v) above;
- report a breach of AIG’s policies or procedures such as the [AIG Code of Conduct](#);
- report behaviour that harms or is likely to harm the reputation or financial well-being of AIG; or
- request guidance on the above compliance matters.

Reports received will be assessed and investigated initially by AIG’s Compliance Department. Other stakeholders will be notified and involved as required to follow up on necessary actions.

Contact Details



0808-234-1182

(available 24 hours a day, 365 days a year)



www.aigcompliancehelpline.com

How does the reporting process work?

Telephone

When you call using the AIG Compliance Helpline telephone contact details, a communications specialist will ask about the nature of your call, ask questions to clarify key points and collect further details as required. The specialist will record notes to describe the facts provided, and allocate a number to reference your call.

Website

A similar information gathering process is involved when you use the AIG Compliance Helpline internet website.

In the UK reports may be made anonymously.

AIG will not allow retaliation against any individual who has made a report through the AIG Compliance Helpline in good faith. However, all individuals using the AIG Compliance Helpline should make sure that, to the best of their knowledge, the information supplied is correct and made in good faith. Knowingly providing inaccurate or misleading information may result in disclosure of the identity of the individual who made the report and the possibility of civil or criminal liability. Also, to the extent possible, any report should be limited to facts that are relevant for the report and the follow-up investigation.

Privacy notice

Reports made via the AIG Compliance Helpline, or records of reports made, may contain personal information.

The confidentiality and security of such personal information will be protected and will only be used for the provision of the AIG Compliance Helpline in compliance with applicable law.

For the above purposes personal information may be shared with our group companies and service providers. Personal information will be shared with other third parties if required by law. We may also transfer personal information to parties located in other countries (including the United States and other countries that have a different data protection regime to the UK).

All individuals may request appropriate access to personal information collected about them through the AIG Compliance Helpline in order to make appropriate corrections, by contacting AIG’s Data Protection Officer at: dataprotectionofficer@aig.com. If appropriate, an individual may also request that certain information be rectified, or erased or signify other objections.

www.aig.co.uk