

Business Travel Accident Kidnap and Ransom



People Risk





No matter where in the world employees are based or travel they face a range of risks. Companies are increasingly adopting all practical steps to protect them from these risks.

AIG has the capabilities and wide-ranging services to create solutions that help clients meet their duty of care requirements.



PEOPLE RISK

In a world of increasingly complex threats, employers need more than insurance to keep their people safe. **AIG can offer a single solution across business lines that mitigate the threats to employees around the globe and across a spectrum of risks.**

RANSOM CRISIS SOLUTION
Kidnap and Ransom (K&R) insurance from AIG.

NYA International (NYA)
AIG's preferred third party kidnap and ransom response consultancy.

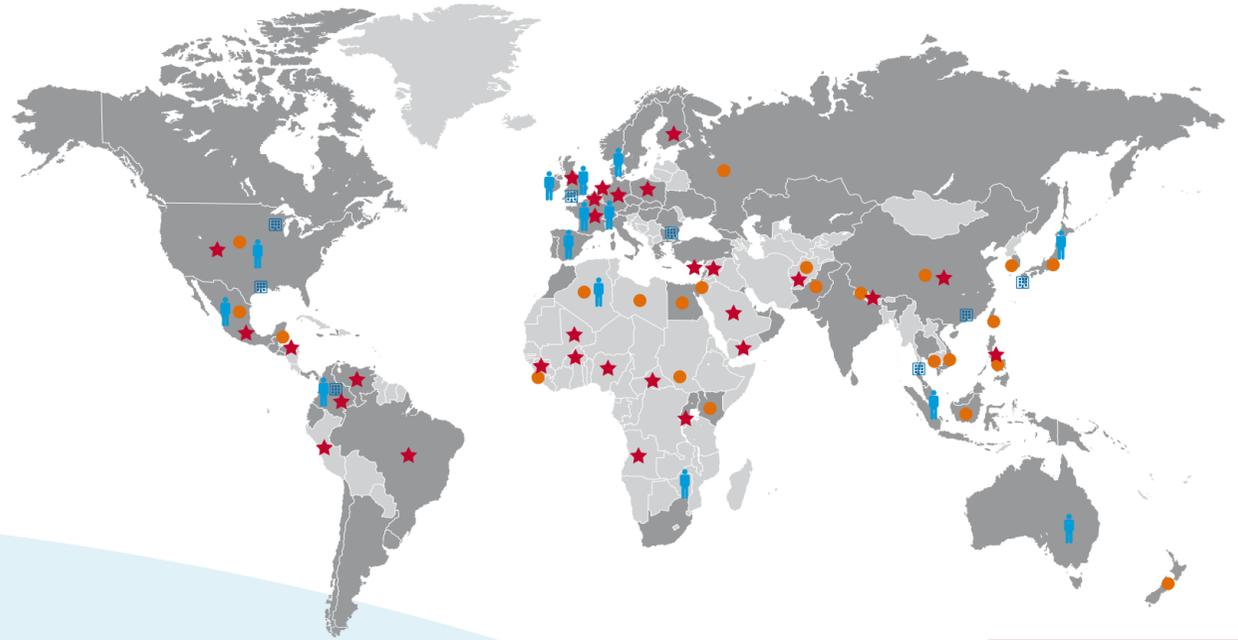
BTA
Business Travel Accident (BTA) insurance from AIG.

AIG Travel
A member of AIG and worldwide leader in travel insurance and assistance.

AIG Travel – Security Services
A division of AIG Travel providing independent strategic and operational security consultancy service to corporate clients.

WE HAVE THE GLOBE COVERED

- Countries with AIG Offices
- ★ In 2015 NYA responded to 83 crises in 29 different countries
- NYA response consultants
- AIG Travel assistance centres
- Countries where AIG Travel has responded to major incidents (since 2008)



UNDERSTAND → PREVENT → ASSIST → RESPOND → INSURE

Information that allows clients to monitor worldwide developments.

Global risk tracking and reporting

The AIG Travel Security team monitors events and trends in real time, based on political, economic and social situations.

- Daily risk tracking and reporting services
- Travel Guard © Travel Tracer – online risk management tool
- Horizon scanning

Provided by: **AIG Travel – Security Services**

Tailored support that allows clients to identify and mitigate the threats they face.

Global security risk consulting

Security experts are available to support clients in crafting security plans and undertaking due diligence assessments.

- Security gap analysis
- Location specific risk assessments
- Risk management stress testing
- Onsite or remote training

Provided by: **AIG Travel – Security Services**

Supporting travellers when they are far from home.

Travel Assistance

AIG Travel has helped millions of travellers solve problems worldwide. Through eight state-of-the-art service centres we deliver a global service 24 hours a day, 7 days a week, 365 days a year.

- Assistance website
- Country reports and city guides
- Travel assistance
- Email alerts
- Medical monitoring services

Provided by: **AIG Travel**

When an incident occurs, clients need access to seasoned professionals.

Major Catastrophe Evacuations

AIG Travel has operational personnel ready to respond to any major incident. With robust corporate evacuation capabilities, AIG Travel has the proven ability to respond to incidents around the globe.

- Terrorist incidents / acts of war
- Motor vehicle / aircraft accidents
- Epidemics
- Natural disasters

Provided by: **AIG Travel**

Tailored client solutions backed-up by reliable and responsive claims professionals.

Business Travel Accident

We regularly upgrade our wording to ensure it remains at the cutting edge of the market – and your clients receive first class cover.

- Broad ranging cover and clear wording
- Media crisis containment management
- After care and rehabilitation managers

Provided by: **BTA**

A Multiline Solution

- Closes cover gap
- Cost savings
- Coordinated cover
- Seamless claims experience

Trends and incidents

Statistics, information and analysis on recent incidents, trends and the implications for businesses.

- Monthly and quarterly publications
- Covering K&R, extortion, cyber and maritime security
- Global webinar programme

Provided by: **RANSOM Crisis Solution** and **NYA International**

Crisis prevention services

Tailored support to build awareness, increase confidence and train employees and leadership teams around the risks they face on a daily basis.

- Crisis management team support
- Risk identification and analysis
- Crisis simulation exercises
- Evacuation planning
- Contingency testing

Provided by: **RANSOM Crisis Solution** and **NYA International**

Kidnap, Ransom and Extortion Management

NYA responds rapidly to incidents worldwide, with in-depth regional and cultural understanding. NYA is the only response team of its kind to deploy up to four consultants: two each to a company's headquarters and the incident location.

- Largest team in the industry
- Consultants positioned across the globe
- 26 years' experience

Provided by: **NYA International**

K&R Cover Crossover

While our BTA policy provides elements of traditional kidnap and ransom coverage, Crisis Solution delivers significantly enhanced cover.

K&R COVER UNDER BTA POLICY		
Consultants	Ransom	Hostage
Up to €50,000 available	Up to €250,000 available	Limited

Depending on country and regulations

K&R COVER UNDER CRISIS SOLUTION		
Consultants	Ransom	Hostage
Unlimited	Up to \$50,000,000	\$1,000,000 and more

American International Group, Inc. (AIG) is a leading global insurance organization serving customers in more than 100 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com |  YouTube: www.youtube.com/aig |  Twitter: @AIGemea |  LinkedIn: www.linkedin.com/company/aig

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Bring on tomorrow