

Medical Management Services



Rehabilitation Services

AIG Medical Management Services (UK) Limited (AIG MMS) is an award winning case management company. Since our formation in 1998 we have assisted thousands of people with a work related injury or illness back to work throughout the UK.

We operate independently, delivering case management, vocational consultancy and assessment services over the telephone or face to face in an injured parties' residence, hospital or preferred environment.

Medical & Vocational Case Management

AIG MMS is staffed by case managers, all experienced rehabilitation professionals, who provide constant support and assistance to sick and injured people on the road to recovery.

We provide a strong, co-ordinated approach to assist people's recovery and meet their long term requirements which are based on an appreciation of the needs and objectives of all parties associated with the rehabilitation process.

The Case Manager will work with all key parties to ensure that there is co-ordination of treatment to enable the injured person to return, as near as possible, to their pre injury lifestyle or to a level of health that is the best for their retained condition.

The Case Manager will ensure that all treatment and graduated return to work plans (if applicable) or long term disability support are appropriate, provide value for money and are in the best interest of all parties.

Our Vocational Consultants (VC) provide advice and guidance to employers, to help them manage employees who may need assistance at work. Our VCs have extensive experience in assisting people with all kind of injuries and disabilities into appropriate employment.

The VC will produce a vocational assessment report and make training and return to work recommendations based on medical history, transferable skills and work available in the injured person's local area. They provide practical help by assisting them with application forms, interview practice, CV building and job search to ensure a successful return to work is achieved.



Immediate Needs Assessment

Our independent rehabilitation assessment service is an assessment of an individual's immediate needs, relating to multiple pathology and catastrophic injuries and illnesses. It identifies the severity and consequences of the injury and the physical, psychological and vocational impact on their life.

The injured person can be assessed at their place of residence, hospital or preferred environment. Our report is then sent to the referring party along with the recommendations, costs and if appropriate timescales for further treatment or medium and long term care needs and processes.

Express Rehabilitation Programme

We provide early intervention for injured people with minor musculo-skeletal injuries and minor psychological issues to promote a swift recovery.

Our Case Managers will facilitate the rehabilitation process and are responsible for referring them to our panel of preferred service providers for treatment. They will monitor the case through its entirety, ensuring adherence to agreed SLAs and optimum outcomes.

Health & Wellbeing Services

AIG MMS provides an occupational health service that is individually tailored to the specific needs and requirements of each client. This enables each client to receive the most appropriate and effective occupational health service for their business and the needs of their employees.

We deliver a proactive absence management and health surveillance service to promote reduced absence rates, employee wellbeing and increased productivity.

Absence can be managed through a combination of remote based and on-site assessments, both of which allow us to obtain the required information very quickly. Following on from this assessment, a report is sent to the employer with recommendations for future management, including information regarding legislation such as the Equality Act 2010.

All recommendations given in this report will be accurately costed with timelines for implementation and return to work.

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