Why choose AIG for your cyber insurance?

Cyber claims excellence

Our Cyber claims team has dealt with all types of cyber incidents. With this knowledge we can help contain a cyber breach, get your business back up and running as soon as possible and minimise disruption to your business.

First Response

The hours straight after a cyber incident are vital. With our First Response service you will get rapid access to expert IT, Legal and PR Support for 48-72 hours via our 24/7 hotline. There is no policy retention for using the service and no impact on your policy limits. You can use First Response even if you just suspect an incident to help keep your business safe.

Preventing a Cyber Loss in the first place

As an AIG Cyber customer paying over £5,000 you will be entitled to a range of complementary services. These are designed to strengthen your organisations' cyber defences and help reduce the likelihood and impact of a cyber incident.

SERVICE INCLUDED WITH POLICY

Cybersecurity Training
from TechGuard

You have unlimited access for up to 10,000 employees to an award-winning library of cyber-security courses. There are hundreds of courses to choose from. You can set different training for different groups of employees like board directors or customer service teams. You can then track who has completed each course. This can strengthen your organisations' cyber defence. It can also help demonstrate your organisation's compliance with cyber security standards. **More information**

SERVICE INCLUDED WITH POLICY

Phishing Simulator
from TechGuard

You can use this tool to send disguised emails containing typical phishing features to your employees. There are a vast range of email templates to choose from. They look very realistic to try and trick people into clicking on links within them. They provide a good test of your employees' understanding of the dangers of phishing emails. The system tells you which employees have clicked on links so you can identify weak links and areas for additional training. **More information**

SERVICE INCLUDED WITH POLICY

Threater : Blacklist IP blocking and Domain Protection

Threater sits within your organisation's network. It spots dangerous traffic trying to enter or leave your device by detecting IP addresses, websites and geographical locations that attackers are known to use. It works very well alongside your company's security measures and means that you can "lock-down" a device, reducing the likelihood of device or network compromise as early as possible. **More information**

SERVICE INCLUDED WITH POLICY

Infrastructure Vulnerability Scan
from Techguard

With this annual service, our partner Techguard will help you identify up to 250 of your devices or websites with external IP addresses. TechGuard will then scan each of them for weaknesses that could be found by attackers. (For instance coding bugs or security gaps.) TechGuard will then provide a detailed report with recommendations to address the weaknesses that they have found. You can check you have strengthened your infrastructure with a complementary re-scan 90 days later.

SERVICE INCLUDED WITH POLICY

Darknet Credential Exposure
from SpyCloud

See which of your employees have had their information stolen and put on the Dark Web. Attackers often upload stolen data here. You start by inputting your company's email address. An instant overview shows your company's risk level and number of times your employees have appeared in breaches. A more detailed report includes your employees' email addresses affected by malware and also stolen information (PII) like credit card data. All this this can show you where passwords need resetting or strengthening and where more education about passwords is needed. **More information**

SERVICE INCLUDED WITH POLICY

AIG Cyber Loss Control Orientation

This is an hour's call with an AIG Cyber specialist. The specialist will discuss your cyber exposures and cyber security compared to similar companies. (For example companies of the same size and in similar industries as yours.) They can also talk about cyber threats and cyber-attacks facing similar companies. They will prioritise cyber controls and practices for your organisation. This will all be followed up in a written report to support any cyber security funding request you wish to make of your board.

SERVICE INCLUDED WITH POLICY

Identity Risk Assessment
from Silverfort

Key information like usernames, passwords and permissions are kept in your network's Active Directory. Weaknesses in it can leave your organisation very vulnerable. (Attackers often exploit them to get into organisations' systems.) A comprehensive identity scan will look for a host of risks in your Active Directory. It will provide a detailed report of any weaknesses it finds and recommendations for fixing them. This will help you strengthen your company's defences against identity threats and against ransomware losses. **More information**

SERVICE INCLUDED WITH POLICY

BitSight Security ratings

You are entitled to 30-days full access to this powerful platform. You can use it to quickly evaluate your organisation's (and your suppliers) security performance. It automatically identifies the organisations' devices and internet facing IP addresses. It then runs tests for a vast range of weaknesses (such as where things have not been properly configured or kept up to date). It provides an immediate picture of what your network looks like to an attacker and helps prioritise the cyber risks affecting your organisation.

SERVICE INCLUDED WITH POLICY

The Cybersecurity Information Portal

Any of your employees have unlimited access to eRiskHub. This contains a wealth of cyber intelligence including: best practices, cyber claims information and planning templates. It also contains valuable training tools. These include a calculator to forecast the possible cost of a cyber breach and a breach simulation. This allows you and your teams to make real-time decisions in response to an attack. **More information**

For full policy terms and conditions and a summary of the policy please contact **Willis Towers Watson**