



Our Capabilities

Exceptional
Insurance for
Extraordinary Assets

Capabilities

AIG PRIVATE CLIENT GROUP





We are passionate about safeguarding your clients' possessions. Whether it's their home, car, or other prized possession, we are confident that we can protect your clients' extraordinary assets in a way that exceeds their expectations.

Our approach

When you own unique assets and irreplaceable possessions — such as fine art, jewellery, antique furniture, high value and exotic cars or yachts — keeping them safe is just as important as receiving financial compensation for them.

At Private Client Group, we understand these nuances about your clients' world and their wealth. This is why we carefully appraise their risks and offer solutions to safeguard their assets — greatly reducing the chances of losing them in the first place. This exclusive tailored approach ensures that we minimise your clients' risk and therefore save your clients time and money while providing the financial protection and service they need.

Commitment

The success of AIG has been built upon sound risk assessment, rooted in underwriting and pricing integrity. We deliver this unwavering commitment to assure you and your clients that our programmes are here for the long term. This commitment extends into delivering competitive products that offer you unique advantages.

Focus

Successful individuals and families are the exclusive focus of Private Client Group. We accommodate all of your clients' residential, contents, private collections, motor, and yacht insurance needs in your own country and across the globe. Our uniquely tailored solutions and all-inclusive policies will ensure your clients are covered for almost all eventualities.

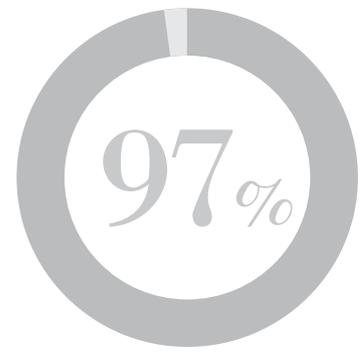
Quality

Whether it is the comprehensive protection we sell, the proactive nature of the risk management services we offer, or the commitment to pay claims efficiently and timely, we aim to provide quality and value at every client touch-point.

Relax

What we offer

At AIG, our Private Client Group is a specialised division, whose sole mission is to provide creative, modern day insurance solutions for clients that have amassed substantial wealth.



of customers would recommend AIG's claims service*

Feedback based on an online survey conducted between October and December 2013 of a sample of UK customers who had a claim settled with AIG Private Client Group.

*Customers who rated us at least 7 out of 10 in terms of likelihood to recommend AIG to a friend or colleague



EXCEPTIONAL VALUE

AIG understands that safeguarding your clients' assets requires more than just insurance. Our global capabilities allow our clients to benefit from the following:

Unparalleled Breadth and Depth of Creative Solutions

These solutions have been designed to address your clients' every need. Each coverage is carefully crafted to integrate for maximum protection. A holistic approach also means that we help you identify, anticipate and reduce your clients' exposure to circumstances that can lead to a loss.

Excellence in Service

We deliver concierge claims service capabilities unmatched in the industry. Our service professionals are experts at problem resolution and respond to your clients' service needs with a strong sense of urgency and respect for your time.

Worldwide Underwriting Expertise

Our world-class talent has the know-how to assess vulnerability and underwrite unique risks — delivered through a local presence that enables AIG to respond rapidly when unforeseen events occur.

Client Centric Coverage

Comprehensive, yet flexible protection designed with value-added features that reflect your clients' lifestyle and future needs. We deliver on this promise because of our profound market knowledge and expertise in managing risk with unique exposures.

Global Reach Coupled with Deep Local Market Knowledge

With experts in over 130 countries and jurisdictions and more than 90 years of experience, AIG offers unrivaled technical underwriting expertise and claims experience.

Flexible

INNOVATIVE PRODUCTS

Private Client Group offers an extensive range of insurance products, especially created for those individuals with considerable wealth. The result is enhanced protection for all personal exposures.

Home & Contents

We provide comprehensive coverage with options for various deductibles to help control costs. Policy highlights include all risk cover, worldwide contents coverage and generous alternative accommodations where needed.

Private Collections of Art, Jewellery, and other Fine Collectibles

Whether your clients own fine art, antique furniture or jewellery, we can provide precise coverage to protect precious collections. Worldwide coverage, which automatically extends to newly acquired items, offers unprecedented freedom and flexibility.

Yacht

Our capacity enables us to offer large limits of hull and liability coverage. In addition, our in-house yacht experts are uniquely qualified to help identify hard-to-find gaps or overlaps in coverage.

Motor

Our Motor programme is specifically designed for individual vehicles or fleets. We cover owners of high value vehicles, including antique, classic and exotic automobiles as well as more standard vehicles. Programme features include agreed value, repairs with original manufacturers' parts and new car replacement. We can even arrange for broader coverage to protect your clients worldwide and conveniently package all these great benefits into one policy.

Travel insurance

Available in conjunction with homeowners insurance, our annual Travel cover is designed to provide worldwide protection for all family members.



of customers said the claims process was easy*

Feedback based on an online survey conducted between October and December 2013 of a sample of UK customers who had a claim settled with AIG Private Client Group.

*Customers who claimed to be very satisfied or satisfied



RISK MANAGEMENT SERVICES AND MORE

A holistic approach that anticipates and prevents potential losses allows us to go beyond insurance protection. By tapping into unique but complementary risk management services, your clients are significantly more protected as they will learn to proactively manage risk, and loss prevention will translate into long-term savings for them.

Examples of this are:

- Providing home valuation and loss prevention consultations
- On-site residential inspections
- Helping your clients minimise water damage caused by faulty plumbing or freezing temperatures
- Providing guidance on home security system planning and design

We go beyond your clients' expectations by providing access to unique risk specialists, seasoned assessors and other experts.

The comprehensive protection, together with the risk management services enables Private Client Group to offer truly unprecedented solutions.

Private Client Group is committed to working with you. We deliver superior products and service to your clients.

What we offer

CONCIERGE LEVEL CLAIMS SERVICE

In the event of a loss, Private Client Group offers superior and attentive solutions. Your clients are assigned a designated claims manager who will assist them throughout the claims process and ensure their privacy is protected. Your clients are free to choose their own contractors, repair specialists or in many cases, a cash settlement up to limits shown in their policy schedule, with no obligation to repair or replace lost or damaged property. If your clients prefer, we can connect you or them to our trusted repair resources.

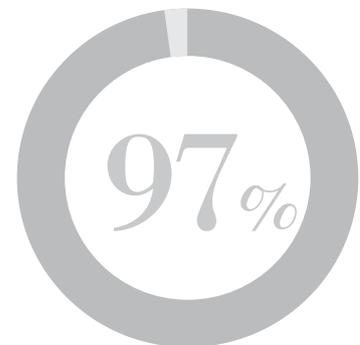
At Private Client Group, we continually monitor the service we provide and attempt to exceed your clients' expectations. The policyholders who have responded to our claims satisfaction survey have overwhelmingly rated our service as exceptional.

UNMATCHED CAPACITY

AIG's financial strength, worldwide underwriting expertise and global reach uniquely positions Private Client Group to provide insurance solutions for all of your clients' needs, including the largest and most complex risks around the world. Our highly qualified underwriters are able to creatively customise programmes and offer distinctive capacity to global clients.



Together, these global capabilities offer exceptional value to exceptional clients.



of customers are satisfied or very satisfied with their overall claims service*

Feedback based on an online survey conducted between October and December 2013 of a sample of UK customers who had a claim settled with AIG Private Client Group.

*Customers who claimed to be very satisfied or satisfied

Our locations

Private Client Group has exceptional local servicing capabilities and extensive well-diversified distribution networks.

Our various operations are run by strong global and local management with deep local market expertise. Stretching across North America, Asia and the Pacific, Europe and the Middle East, AIG markets a full range of property and casualty products to high net worth individuals around the world.

- Australia
- Canada
- Dubai
- Greece
- India
- Spain
- Turkey
- United Kingdom
- United States



HARNESS THE POWER OF A WORLD LEADER

AIG is a world leading property-casualty and general insurance organisation serving clients in more than 130 countries and jurisdictions. With a 90-year history, one of the industry's most extensive ranges of products and services, deep claims expertise and excellent financial strength, AIG Property Casualty enables its commercial and personal insurance clients alike to manage virtually any risk with confidence.

This outstanding reach and experience means Private Client Group is ideally suited to help your clients protect their possessions, wherever they may be.

For additional information, please visit our website at www.aig.co.uk/pcg

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Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organisation serving customers in more than 130 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc.

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