Crisis Solution (Corporate) 2.0 Endorsement

NETWORK INTERRUPTION

It is agreed that:

1. The policy is amended by adding the following schedule:

Network Interruption Schedule

1. **Network Interruption Loss** Limit of Liability (for each single **Network Interruption**):

USD [] per day during the **Network Restoration Period**, but not exceeding USD [] in total

2. Waiting Period:

[] hours

2. Section 1, Insurance Covers, is amended by adding the following:

Network Interruption Insurance Cover

The Insurer shall reimburse the Policyholder for a Company's Network Interruption Loss resulting from a Network Interruption.

3. In Section 2, Definitions, the definition of **Insured Even**t is amended by adding the following:

For the purposes of the Network Interruption Insurance Cover only, **Insured Event** also means a **Network Interruption**. For the purposes of all the other Insurance Covers, **Insured Event** does not include a **Network Interruption**.

4. In Section 2, Definitions, the definition of **Loss or Expense** is amended by adding the following:

Loss or Expense also means Network Interruption Loss.

5. Section 2, Definitions, is amended by adding the following:

Betterment Costs means the costs of:

- (i) updating, upgrading, enhancing or replacing a **Company Computer System** to a level beyond that which existed prior to commencement of a **Network Interruption**; or
- (ii) removing software program errors or vulnerabilities.

Investigating Accountants means accountants used with the Insurer's prior written consent.

Network Interruption means:

- (i) the suspension or degradation of the service of a **Company Computer System**; or
- the inability of a Company to access Data which has been deleted, damaged, corrupted, altered or lost,

which is caused by unauthorised access to a **Company Computer System** and use of that unauthorised access for perpetrating a **Cyber Extortion** which commences during the **Policy Period** and within the **Territory**.

Network Interruption Loss means:

- (i) a **Company's** loss of business income caused by a **Network Interruption**, which shall be calculated as follows by the **Investigating Accountants**:
 - (a) by taking the profit before taxes which that **Company** would have earned during the **Network Restoration Period** if the **Network Interruption** had not occurred;
 - (b) then adding such cost (other than **Betterment Costs**) incurred by that **Company** during the **Period of Restoration** which would not have been incurred but for the **Network Interruption** and which was incurred for the purpose of continuing, on a curtailed basis, business activities of that **Company** which were necessary for it to resume the normal business activities which were the subject of the **Network Interruption** in the condition they were in immediately prior to the **Network Interruption**;
 - (c) then adding such other cost (other than Betterment Costs) reasonably incurred by that Company during the Period of Restoration which would not have been incurred but for the Network Interruption and which was incurred for the sole purpose of reducing profit lost during the Network Restoration Period;
 - (d) then deducting the profit before taxes which that **Company** made during the **Period of Restoration** from continuing, on a curtailed basis, business activities as described in (b) above;
 - (e) then deducting that amount of profit before taxes lost during the **Network Restoration Period** which that **Company** is able to recover from any source other than this policy and which is not already deducted under (d) above; and
 - (f) then deducting the amount by which that **Company** could have reduced the profit before taxes lost during the **Network Restoration Period** by taking reasonable measures which that **Company** failed to take,

(but:

- the amount of cost added into this calculation under (b) and (c) immediately above shall be limited to an amount equal to 10% of the amount specified in Item 1 of the Network Interruption Schedule; and
- this calculation shall not include any costs or lost profit attributable to **Patent or Trade Secret Damage** or to **Regulatory or Third Party Cost**); and
- (ii) the fees and expenses of the **Investigating Accountants** for determining a **Company's** loss of business income in accordance with (i) immediately above.

Network Restoration Period means the period of time starting that amount of hours after commencement of a **Network Interruption** as is specified in Item 2 of the Network Interruption Schedule and ending on the earlier of:

- (i) the date when the **Network Interruption** ends; and
- (ii) the date which is 10 days after commencement of the **Network Interruption**.

Patent or Trade Secret Damage means:

- (i) infringement of a patent;
- (ii) loss of rights to secure registration of a patent; or
- (i) misappropriation of a trade secret.

Regulatory or Third Party Cost means:

- (i) fines or penalties imposed upon a **Company**;
- (ii) costs incurred by a **Company** in connection with any actual or potential regulatory investigation;
- (iii) liability of a Company to a third party; or
- (ii) costs of defending against a claim by a third party.
- 6. Section 3.1, Limits of Liability Other Than for Death or Disability Benefit, is amended by adding the following:

For each single **Network Interruption**, the maximum amount the **Insurer** shall reimburse for **Network Interruption Loss** under the Network Interruption Insurance Cover is the amount specified in Item 1 of the Network Interruption Schedule.

7. Section 4.9, Cover for Subsidiaries and Their Insured Persons, is amended by adding the following:

For these purposes, a **Network Interruption** is deemed to commence at the same time as the **Cyber Extortion** for which the **Network Interruption** is perpetrated.

8. Section 4, Conditions, is amended by adding the following:

Work to Calculate Network Interruption Loss – With regard to a claim for Network Interruption Loss, the Insureds shall provide the Investigating Accountants with all necessary cooperation, information and evidence to enable the Investigating Accountants to prepare as soon as reasonably practicable a statement of Network Interruption Loss. The statement shall be prepared using standard accountancy procedures, which sets out in detail how the Network Interruption Loss has been calculated and what assumptions have been made.