



Cyber Loss Control Services

Despite a company’s best efforts to protect itself from a cyber attack through its own IT department, this may not be enough in today’s rapidly changing cyber environment. Eligible AIG Cyber insureds* receive a wide range of tools and services, valued up to £20,000, included with their policy to proactively help to prevent a cyber incident.

Included Tools and Services*

Complimentary tools and services are included with each CyberEdge policy for eligible clients* to provide knowledge, training, security, and advisory solutions.

Employee Cybersecurity eLearning and Phishing Simulation

– Available in 11 languages

Timely and measurable managed employee training and compliance service, for up to 10,000 employees, tailored to employee roles to reinforce clients’ security policies.

Blacklist IP Blocking and Domain Protection

– Reduces the attack surface up to 90% ahead of the firewall

Enables organizations to control their exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and black-list automation to reduce risk.

Infrastructure Vulnerability Scan

– Identification of high risk infrastructure vulnerabilities

Clients can select up to 250 of their IP addresses to have experts examine to identify critical vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later to verify your efforts at remediation.

AIG Loss Control Orientation

– One-on-one session with AIG Cyber Risk Consulting

One hour with an AIG Cyber Risk Consultant to address questions clients may have about their risk posture and recommendations in their cyber maturity reports and to introduce them to AIG’s services and key vendor services that can help improve their cyber risk.

Cybersecurity Information Portal

– Online access to cybersecurity information

24/7/365 access to best practices checklists, claims data and a breach calculator.

Endpoint Detection and Response

– Accelerated threat detection and incident response

Insureds can implement an advanced threat detection capability across their environment, coupled with an incident response retainer, for on-demand access to aid in protecting and responding to cyber events.

Security Ratings

– Network security scoring

Using an easy A-F grading system, clients are scored from an “outside-looking-in” perspective of their overall cybersecurity in ten key risk categories .



* Clients purchasing CyberEdge and spending more than £5,000 in premium qualify for these complimentary services

Insurance Portfolio Diagnostic

– Cyber as a peril analysis against insurance portfolio
 Experts review the client’s entire property and casualty portfolio to determine how it is anticipated to respond to the spectrum of cyber predicated financial and tangible losses.

CyberMatics*

Helps clients verify their organisation’s cyber risk posture, prioritise implementation of risk-reducing controls and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions.



Cyber Claims Hotline

Our CyberEdge Claims Hotline is available 24/7/365. The Cyber Claims Team will coordinate with you to implement your response plan, engage any necessary vendors including breach counsel and forensics firms to identify immediate threats, and start the restoration and recovery process.

Incident Response Services

As part of the CyberEdge event management response after a loss, get access to IT forensic, legal and public relations expertise as detailed in the Cyber insurance policy.

Additional Benefits, Tools and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our nearly 20 years of experience and how well they can help strengthen the cybersecurity maturity of your organisation.

Preferred Vendor Partner Services

Dark Net Intelligence, powered by BlueVoyant, helps clients stay apprised of what the latest chatter is inside the dark net.

Office of the CISO, powered by Optiv, provides on-demand access to virtual, interim, and staffed CISO expertise as well as critical security advisory services.

Quantification Workshop and Insurance Portfolio Stress Test, powered by Axio, helps clients understand their cyber exposure in financial terms and subsequently, how a variety of representative cyber loss scenarios might be treated by the client’s entire insurance portfolio.

Cyber Risk Financial Analytics Service, powered by X-Analytics, provides executive management and board-ready analytics to manage financial exposure to cyber risk by harmonising cyber security strategy and ROI with risk mitigation and transfer optimisation.

AIG Cyber Risk Advisory Services*

AIG’s cyber risk advisors with deep practical experience in IT security, proactively help clients stay ahead of cyber risk. Our team works directly with clients to provide detailed, technical expertise and advisory services via:

Incident Simulation Workshop is designed to help clients ensure their incident response plan will respond efficiently and help better maximize their cyber insurance benefits.

Cyber Best Practices Focus Workshop allows clients to select an area of their cybersecurity program to examine with one of AIG’s cyber risk advisors. Areas of focus can include endpoint management and maintenance, business continuity planning and vulnerability assessment/disclosure.



Get Started Today

Contact us today to take advantage of these services and improve your organisation’s protection against a cyber attack:

Visit www.aig.com/CyberLossControl and complete the contact form, or Email us at CyberLossControl@aig.com

*Subject to availability. For details regarding availability, please contact AIG

AIG may modify (by adding, removing or replacing a tool or service) or discontinue the Services at any time. AIG may partner with third party vendors to provide any or all Services. In some instances, AIG may have a referral fee structure in place, or an ownership interest, with certain third party vendors.

American International Group, Inc. (AIG) is a leading global insurance organisation. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com and www.aig.com/strategyupdate | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) | LinkedIn: www.linkedin.com/company/aig. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).