



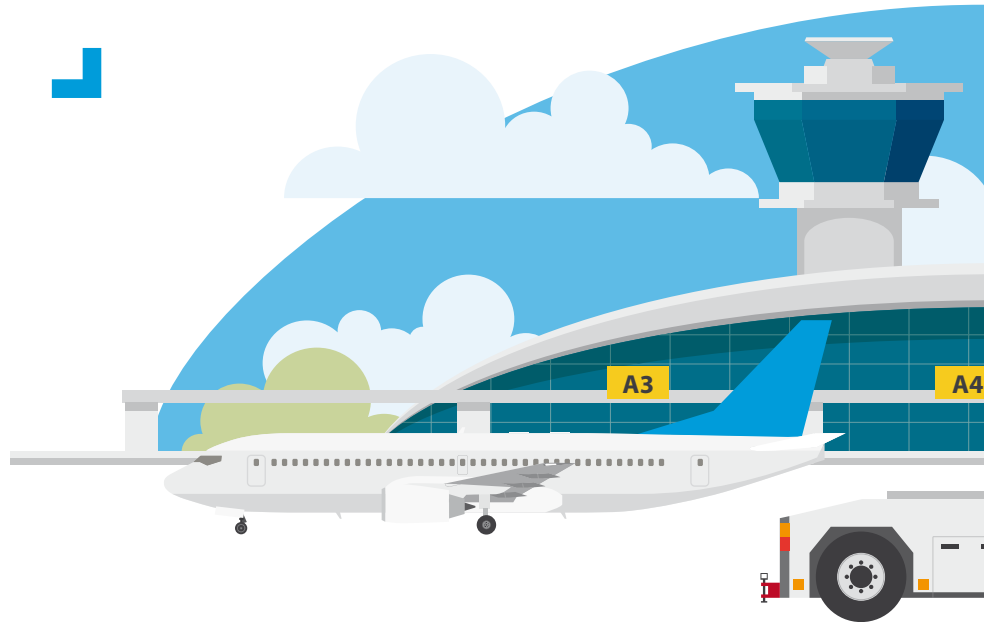
# Airport Management Loss Control

Safety Survey and Site Review



Part of our  
**360° Aerospace Loss  
Control product suite**

We aspire to be  
our clients' most  
valued insurer



### A strategic partner

For more than 65 years, AIG has been a leading provider of aviation insurance solutions. Our deep understanding of the aerospace industry allows us to be a valuable strategic partner in addressing our clients' risk management needs.

### Complimentary consultancy

Our mission is to ensure all our clients have a solid foundation on which to build their safety programme and to improve their operational risk. Therefore, our Aerospace Loss Control consultancy services are complimentary for our insured.

### Aerospace Safety and Loss Control

Since 2000, the Safety and Loss Control teams have conducted hundreds of safety, loss prevention and risk assessments of airlines and airports across the globe.

## A 360° review in four simple steps



### 1. Pre-Survey Checklist

A pre-survey checklist designed to ensure the site review is tailored to insured's operations, and provides high level guidance on the various loss control aspects that will be reviewed.



### 2. Safety Survey and Site Review

A one day onsite review of the insured's environment, operations, procedures, training and human factors from a best practice loss control perspective.



### 3. Safety and Loss Control Report

A detailed report outlining the findings from the site survey focusing on practical and cost effective alterations the insured can take to improve the safety of their staff and minimise the potential for loss.



### 4. Post Survey Support

Ongoing support from the Safety and Loss Control team to help interpret the report and advise on the implementation of its findings.

# Airport Management Loss Control

A review of airport operations including: Air Traffic Control (CNS/ATM), flight operations, emergency procedures, health and safety, ground operations and training.



# 360° Aerospace Loss Control

## Safety Surveys and Site Reviews for Aerospace clients

Our Aerospace Loss Control specialists undertake a 360° review of the safety management systems, procedures and training our clients have in place through an in-depth survey and one day site visit.

Balancing industry best practice guidelines with commercial realities, clients benefit from a detailed report outlining practical steps to refine their operations and improve their safety.



Standalone reviews available from our Aerospace Loss Control teams include:



### Security

Passenger screening, baggage screening, physical site security, safety plans, intelligence and security management systems.



### Refuelling

Storage, transportation, anti-contamination, spills and incident management.



### Airport Management

Air Traffic Control, flight operations, emergency procedures, Health & Safety, operations procedures and training.



### Ramp Operations

Arrivals, departures, freight/baggage and passenger handling, FOD management, Ground Support Equipment (GSE) maintenance and operations.



### Airworthiness

Safety, scheduling, stores and supply chain, quarantine, record keeping, maintenance procedures and manufacturing processes.

**Contact our UK based Safety and Loss Control specialist to discuss the needs to your clients and take advantage of our free consultancy service.**

Stuart Boyd , MSc AFRIN MIEAust CPEng  
AIG Property Casualty  
The AIG Building,  
58 Fenchurch Street,  
London EC3M 4AB

Tel: +44 (0)20 7659 7160  
Mobile: +44 (0)7583 530806  
Fax: +44 (0)20 7659 7201  
stuart.boyd@aig.com

American International Group, Inc. (AIG) is a leading global insurance organisation. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at [www.aig.com](http://www.aig.com) and [www.aig.com/strategyupdate](http://www.aig.com/strategyupdate) | YouTube: [www.youtube.com/aig](http://www.youtube.com/aig) | Twitter: @AIGinsurance | LinkedIn: <http://www.linkedin.com/company/aig>

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties.

American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register ([www.fca.org.uk/register](http://www.fca.org.uk/register)).

