

LifelinePlus

Group Personal Accident & Travel + Crisis Insurance

We've got your back



Be prepared before you travel

Lifeline Plus is an insurance policy that can help in the event of an accident or emergency while away on business.

Before you go abroad on business:

1. Download the AIG Travel Assistance app.
2. Register with the app or at www.mylifeline.co.uk.
3. Complete the travel security awareness modules available on the app or website.
4. Read about your destination and learn about any special safety, travel or health considerations.
5. Sign up for email and SMS travel alerts about evolving situations that could disrupt your trip.



Download the AIG Travel Assistance app from the App Store or Google Play



Register with the app or at www.mylifeline.co.uk



In a travel emergency call the Lifeline Plus helpline on **+44 (0) 1273 552 922**

Cover queries: Any questions relating to the Lifeline Plus insurance cover should be directed to your employer, who arranged this insurance cover.

Our Lifeline Plus policy number:

Only employees insured under a Lifeline Plus policy are entitled to travel assistance services and benefits.

All telephone calls to numbers shown in this brochure may be recorded for training or quality monitoring purposes. All of the emergency and assistance services described are subject to the policy cover. Please refer to your policy wording for full details of benefits, terms, conditions and exclusions.
Service providers: Non-insurance benefits which are provided through third-party travel assistance partners, offer traveller assistance through coordination, negotiation, and consultation using an extensive network of worldwide third-party partners. Expenses for goods and services provided by third party partners are the responsibility of the traveller. Whilst American International Group UK Limited takes every care in selecting business partners to provide the assistance services described in this brochure, American International Group UK Limited cannot accept responsibility for any advice given, or information or assistance provided.
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