



# LifelinePlus

Group Personal Accident & Travel + Crisis Insurance

## We've got your back

## Access to help and advice – anytime, anywhere

Lifeline Plus is more than just an insurance policy; it's a support network for business travellers. In addition to emergency travel, medical and security assistance, we provide a range of services that can be used any time – not just when making a claim.

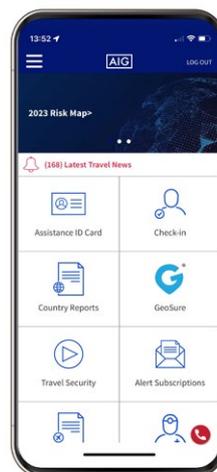
### AIG Travel Assistance app

Our mobile app puts a wealth of valuable information at your fingertips.\*

- Quick-Call 'Help' Button
- Assistance ID Card
- Country Reports and City Guides
- Security Travel Alerts
- Check-in Feature
- Location Safety Ratings provided by GeoSure®
- Medical Provider Directory
- Medical Translations Tool
- Drug Brand Equivalency Tool
- Security Awareness Trainings
- My Trips
- Currency Converter
- Claims Notification Tool
- Insurance Certificate Request Feature



Cover queries: Any questions relating to the Lifeline Plus insurance cover should be directed to your employer, who arranged this insurance cover.



### Travel Assistance website [www.mylifeline.co.uk](http://www.mylifeline.co.uk)

Our assistance website will help you prepare for a trip and support you while you're travelling. Accessible via a desktop computer, tablet or smartphone, it provides a range of services that will keep you safe and informed while abroad.

To access these services and download the app, visit [www.mylifeline.co.uk](http://www.mylifeline.co.uk)  
You will need your employer's Lifeline Plus policy number:

\*Features vary by policyholder access

All telephone calls to numbers shown in this brochure may be recorded for training or quality monitoring purposes.

All of the emergency and assistance services described are subject to the policy cover. Please refer to your policy wording for full details of benefits, terms, conditions and exclusions.

Service providers: Non-insurance benefits which are provided through third-party travel assistance partners, offer traveller assistance through coordination, negotiation, and consultation using an extensive network of worldwide third-party partners. Expenses for goods and services provided by third party partners are the responsibility of the traveller. Whilst American International Group UK Limited takes every care in selecting business partners to provide the assistance services described in this brochure, American International Group UK Limited cannot accept responsibility for any advice given, or information or assistance provided.

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