



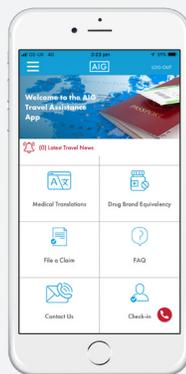
File a claim whilst on the move

AIG Travel Assistance App

Insured travellers have access to a new claims filing tool on the AIG Travel Assistance mobile app*, available for Apple and Android devices, to help streamline the claims submission process. AIG Travel's secure and convenient claims filing feature is a hassle-free way of notifying us of your claim as it happens.

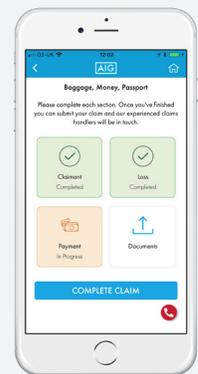
1

Simply tap 'File a Claim' on the home screen and off you go. Don't worry if you need to exit the app before completing your claim, all of your responses will be saved for your next visit.



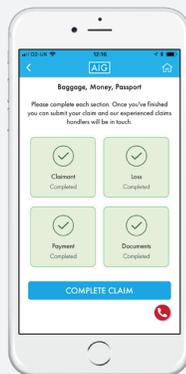
2

There are four main sections to complete — Claimant, Loss, Payment and Documents.



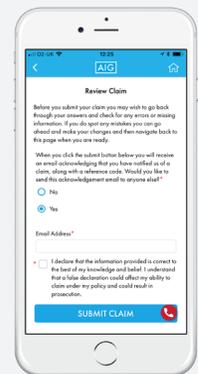
3

Once all four sections are completed you can tap 'Complete Claim'. You will still have the opportunity to double-check responses and make changes.



4

Once you have submitted the claim you will receive automated email acknowledgement, this will include a reference code specific to your claim and an email address for our claims team should you need to get in contact.



Contact your agent, broker or AIG representative to learn more.



* The AIG Travel Assistance App is only available to corporate/business travel and Private Client Group policyholders. Individual leisure policyholders do not have access to the app. The claims filing feature is only available to United Kingdom corporate/business travel policyholders.

AIG Travel, Inc., a member of American International Group, Inc., is a worldwide leader in travel insurance and global assistance. Travel Guard® is the marketing name for its portfolio of travel insurance and travel-related services, including medical and security services, marketed to both leisure and business travelers around the globe. Services are provided through a network of wholly owned service centers located in Asia, Europe and the Americas. For additional information, please visit our websites at www.aig.com/travel and www.travelguard.com.