

LifelinePlus

Group Personal Accident & Travel + Crisis Insurance

We've got your back

AIG

Virtual Medical Care

The doctor will see you now – book an appointment for a time that suits you.

Virtual Medical Care provides you with unlimited, round-the-clock access to a GP.

- Unlimited access to GPs for consultations and medical advice
- Available 24 hours a day, 365 days a year
- Accessible via a website, app (allowing for video consultations with a GP) or by phone
- Assessments by experts for complex medical cases or second opinions
- Available to you, your partner and your children*
- You don't have to have made a claim under your Lifeline Plus policy in order to use this service

Virtual Medical Care is a non-emergency service that consists of two key benefits:



Bookable 30 minute time slots

GP Consultation

Round the clock access to GPs for medical advice, prescriptions or specialist referrals.



A global network of medical specialists

Expert Case Management

Assessments by leading experts for complex medical cases or second opinions.

Virtual Medical Care is provided on a complimentary basis as part of your employer's AIG Lifeline Plus policy.

To book an appointment visit **www.virtualmedicalcare.co.uk** or call **+44 (0)20 3499 0658**

Download the **Virtual Medical Care brochure** to learn more

Your AIG policy number:

For more information about your Lifeline Plus policy visit **www.mylifeline.co.uk**

*Children under 18 years of age or under 23 years of age if in full-time education.

Virtual Medical Care is provided by Teladoc Health. Users of Virtual Medical Care who are insured under insurance products with American International Group UK Limited and its affiliates should be aware that it does not provide and is not responsible for Virtual Medical Care. To the fullest extent permitted by law American International Group UK Limited and its affiliates therefore excludes any and all liability for the contents of Virtual Medical Care, including any errors, omissions or inaccuracy of the content of Virtual Medical Care or any third party websites linked to Virtual Medical Care. American International Group UK Limited does not endorse any third party websites.

All telephone calls to numbers shown in this brochure may be recorded for training or quality monitoring purposes.

American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions and other financial services to customers in approximately 70 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) [www.twitter.com/AIGinsurance](https://twitter.com/AIGinsurance) | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference herein. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).

Virtual Medical Care App



Download on the
App Store



ANDROID APP ON
Google play