

WINNING WITH AIG

## Help when it matters most



### M&A

AIG has been assisting buyers and sellers with over 5000 deals insured globally since the late 1990s. We know that M&A claims can be complex, incorporating difficult issues as diverse as the scope of the warranties insured.

We know from experience that when buyers and sellers face a significant loss, they want the reassurance of a specialist claims team that is experienced in and understands M&A claims.

Not only will we support you when you face a claim, but our knowledge of claims trends will help you formulate your own risk management strategies. Our size and global structure means our claims teams are able to handle and resolve claims in any jurisdiction.

### Giving you Confidence

We know that insuring mergers and acquisitions through Warranty and Indemnity Insurance is a highly specialized field. As a single insurance carrier we can investigate and respond to claims quickly and our claims teams work closely with our underwriters to ensure alignment and an efficient response to each notification.

Our specialist adjusters are used to dealing with significant and challenging claims and focus on the key issues to bring them to resolution as quickly as possible.

### Working in Partnership

We work in partnership with our clients, brokers and their advisors and encourage our clients and brokers to meet with our claims adjusters to establish positive relationships, to discuss claims scenarios and to discuss the process in the event that a claim occurs.

Client Focused

Delivering the right service in the right timescale

Insights and Emerging Risks

# AIG CLAIMS

Service Excellence    Benchmark for Quality

Problem Solver of Choice

Technical Leadership

## Technical Leadership

Our clients have the reassurance of knowing that AIG’s specialist M&A claims adjusters are there to support them every step of the way

When a claims situation occurs our adjusters have the experience and know-how to manage the claims process from start to finish.

You can be confident that when claims arise, our team has the strength, expertise and experience to protect and support our insureds.

## ★ Service Excellence

Our M&A Claims Adjusters are specialists in their field, and will work with you to formulate a strategic and effective response to each claim.

**We provide** an initial response within 5 working days.

**You will have** a single point of contact throughout the lifecycle of the claim.

## ① Insights and Emerging Risks

Our insights into claims trends impacting national and global financial markets are freely available to help our brokers to assist clients to formulate and improve their risk management strategies. Our M&A claims study is published every year.

### Key UK Financial Lines Claims Contact

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### Claims experts in the following products:



Directors & Officers



Professional Indemnity



Financial Institutions



Cyber/ Tech/ Media



Employment Practices



Kidnap & Ransom



Fidelity



Mergers & Acquisitions



Pension Trustee

**For more information please contact your local AIG representative or visit [aig.com/claims](http://aig.com/claims)**

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