

AEROSPACE | INTERNATIONAL

General Aviation

We offer our clients insurance solutions for jet aircraft, turbo propelled aircraft and rotor wing helicopters through to the largest wide-bodied corporate aircraft.

Overview

We cover hull physical loss or damage, spares, passenger & third-party legal liability, passenger admitted liability and personal accident crew Our appetite ranges from single aircraft on a private business and pleasure basis to the largest commercial fleets, business jets, industrial aid uses and corporate aircraft.

We underwrite both fixed and rotorwing aircraft inclusive of small Maintenance, Repair and Overhaulers (MROs), Fixed Base Operators (FBOs), flying schools and clubs and General Aviation service providers. Industries include aerial work, corporate charter, VVIP transportation, governmental fleets, Emergency Medical Services (EMSs), filming, oil & gas, forestry patrol and advanced and recurrent training.

Multi Line Risk Appetite - Preferred Clients -Aircraft Hull and Well managed risks on a worldwide basis **General Aviation** Limits (up to)* Passenger Liability Single aircraft operations through to large multinationals Industrial Aid Fixed Wing \$100m Hull + \$650m Liability Operators who focus on dedicated uses and are specialists in their field Clients with: QS - \$40m Hull + \$650m Liability Industrial Aid Rotor Wing Strong loss prevention, quality management and protection schemes Commercial Rotor Wing QS - \$40m Hull + \$500m Liability An appetite for long term trading partnerships Best in class operating standards Commercial Fixed Wing \$100m Hull + \$650m Liability Minimal Appetite for incidental % as a Reduced Strong **Appetite** part of Major Programmes Appetite Appetite

We aim to create long-term relationships that provide solutions and create real value for our clients

Our International General Aviation Team

GLOBAL

Mark Sperring

Head of Global Aerospace Mark.Sperring@aig.com +44 (0)7527 054 316

UK

Lisa Leahy

UK Head of Aerospace Lisa.Leahy@aig.com +44 (0)7763 210 939

Graham Allen

International Head of General Aviation Graham.Allen@aig.com +44 (0)7843 803 213

Emily Sharpe

Underwriter, General Aviation Emily.Sharpe@aig.com +44 (0)7894 993 567

Niamh Stepto

Underwriter, General Aviation Niamh.Stepto@aig.com +44 (0)7549 214 428

Rob Oakley

Senior Underwriter Robert.Oakley@aig.com +44 (0)7701 003 946

James Brandeis

Underwriter James.Brandejs@aig.com +44 (0)7720 641 887

Erin Jenner

Underwriting Analyst Erin.Jenner@aig.com +44 (0)7731 982 698

EUROPE

Cyril Serinet - EMEA

Underwriter Cyril.Serinet@aig.com +33 (6)72 944 565

Arta Nasradini - DACH Region

Team Leader Aerospace Arta.Nasradini@aig.com +49 (0)172 577 5917

Marcello Maestri - MEDI Region

Aerospace Manager Marcello.Maestri@aig.com +39 346 3501694

CLAIMS

Matt Budd - Global

Global Head Aerospace Claims Matthew.Budd@aig.com +44 (0)7507 411 917

Thomas Bouglier Desfontaines

- International

Major Loss Claims Adjuster Thomas.BouglierDesfontaines@aig.com +33 (0)637 903 575

Noreen Brogan - North America

Head of North America Aerospace Claims Noreen.Brogan@aig.com +1 (404) 360 4434

Ben Drew - UK

UK Head of Aerospace Claims Ben.Drew@aig.com +44 (0)7714 671 464

MULTINATIONAL

Luke Sammons

Multinational Underwriter Luke.Sammons@aig.com +44 (0)7801 960 607

AIG General Aviation | Underwriting Sweetspots

We are particularly interested in underwriting:



ాత్ర్ల్ Industrial aid jets and turbo propelled fleets





Onshore and offshore helicopter operators



Rotor wing operations with dedicated uses

AIG Aerospace Differentiators



Market Leading Experience

Corporate aircraft owners



Local Knowledge



Client Risk Management Capabilities



All Aerospace Minor Lines



Bespoke Solutions



Claims Promise**

we're able to provide our market leading expertise and excellent service standards to our clients, whilst utilising local support

In the event of a claim, we will pro-actively handle and investigate the loss. We will confirm the coverage evaluation under the policy as soon as possible, and with our Aerospace Hull Claims Promise, we will pay a minimum of 50% of a covered hull claim within 7 days of confirmation of coverage and subject to a signed release signed by all interest parties. Whether it be a hull or liability claim, we work closely with our clients and ensure there is clear and transparent communication and interaction throughout the lifecycle of the loss

Case Studies

Hull and Liability

Insured in the immediate aftermath of the loss, providing legal advice and working closely with the and press enquires. We promptly paid the hull, and offered interim settlements to the families of the deceased occupants, whilst also respecting cultural, religious, and condolence periods. We pro-actively commenced dealing with the liability claims whilst defending the Insured in the ensuing litigation. We're presently considering subrogation prospects.

Liability

A helicopter crashed killing all 5 passengers (Government officials). AIG and our appointed legal advisers worked closely with the Insured on challenging issues including, managing/handling complex high value/profile claims in multiple jurisdictions, strategically avoiding proceedings being issued against our Insured in the US and elsewhere, ensuring the lessor of the helicopter took a consistent approach, and evaluating the liability of other potential tortfeasors. As the claim progressed, we achieved settlement of the deceased passenger claims at a reasonable level. The Insured was happy with the outcome

Hull

A Gulfstream G550 suffered engine and airframe damage when the aircraft flew through volcanic ash. Whilst there were potential coverage issues surrounding the claim. AIG had an open and transparent communication with the Broker and Working constructively with all parties, we were able to agree an acceptable settlement amount, which all stakeholders were happy with.

The scenarios described herein are offered only as examples. Coverage depends on the actual facts of each case and the terms, conditions and exclusions of each individual policy.

**Where legally permissible and subject to policy language.

Working with AIG

To unlock and get the most out of our outstanding underwriting expertise and capabilities we have some requirements which are considered with each risk:



At least 5 years loss history



Risk quality will be the driver for risk selection



American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions and other financial services to customers in approximately 70 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig| Twitter: @AIGinsurance www.twitter.com/AIGinsurance| LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience and the information contained on such websites is not incorporated by reference herein. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www. aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register). AIG Europe S.A. is an insurance undertaking with R.C.S. Luxembourg. AIG Europe S.A. is authorised by the Luxembourg Ministère des Finances and supervised by the Commissariat aux Assurances 11 rue Robert Stumper, L-2557 Luxembourg, Grand-Duchy of Luxembourg, Tel.: (+352) 22 69 11 - 1, caa@caa.lu, www.caa.lu/.