

LifelinePlus

Group Personal Accident & Travel + Crisis Insurance

We've got your back




Be prepared before you travel

Lifeline Plus is an insurance policy that can help in the event of an accident or emergency while away on business.

Before you go abroad on business:

1. Download the AIG Travel Assistance app.
2. Register with the app or at www.mylifeline.co.uk.
3. Complete the travel security awareness modules available on the app or website.
4. Read about your destination and learn about any special safety, travel or health considerations.
5. Sign up for email and SMS travel alerts about evolving situations that could disrupt your trip.



+  Download the AIG Travel Assistance app from the App Store or Google Play

+  Register with the app or at www.mylifeline.co.uk

+  In a travel emergency call the Lifeline Plus helpline on **+44 (0) 1273 552 922**

Cover queries: Any questions relating to the Lifeline Plus insurance cover should be directed to your employer, who arranged this insurance cover.

Our Lifeline Plus policy number:

Only employees insured under a Lifeline Plus policy are entitled to travel assistance services and benefits.

All of the emergency and assistance services described are subject to the policy cover. Please refer to your policy wording for full details of benefits, terms, conditions and exclusions. All telephone calls to numbers shown in this brochure may be recorded for training or quality monitoring purposes. Service providers: Non-insurance benefits which are provided through AIG Travel offer traveller assistance through coordination, negotiation, and consultation using an extensive network of worldwide third party partners. Expenses for goods and services provided by third party partners are the responsibility of the traveller. Whilst American International Group UK Limited takes every care in selecting business partners to provide the assistance services described in this brochure, American International Group UK Limited cannot accept responsibility for any advice given, or information or assistance provided. American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions and other financial services to customers in approximately 70 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference herein. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register (www.fca.org.uk/register).